



**Product Issue Report**

- Svc Sign-off Initial & Date: \_\_\_\_\_       Warranty Sign-off \_\_\_\_\_  
 Product Mgr Sign-off  
 Sent to Manufacturer       Manufacturer response  
 Solution Offered : \_\_\_\_\_       Solution Implemented: \_\_\_\_\_

Person Reporting Issue: \_\_\_\_\_

**PROBLEM**

<b>PRODUCT ID</b>	Manufacturer:	Customer (store #) / Location:
	Model:	Delivery Date:
	Serial #:	Contact Info:
	Hours:	

<b>ISSUE ID</b>	<input type="checkbox"/> Included Digital Photo (s) Describe what you see: _____ _____
	Give your suggestion of cause: _____ _____
	Give your suggestion of solution: _____ _____

<b>PRODUCT HISTORY</b>	<input type="checkbox"/> Documented Maintenance (attach maintenance history): _____
	<input type="checkbox"/> Documented Svc Calls (attach service call history): _____
	<input type="checkbox"/> Documented Trend (give date and documentation): _____
	1 <sup>st</sup> Occurrence: _____
	2 <sup>nd</sup> Occurrence: _____
	3 <sup>rd</sup> Occurrence: _____

**SOLUTION**

<input type="checkbox"/> Issue Communicated to Manufacturer      Date: _____      By: _____ via: <input type="checkbox"/> E-mail <input type="checkbox"/> Phone <input type="checkbox"/> Other: _____
<input type="checkbox"/> Case sent to Manufacturer for review      Date: _____      Contact: _____
<input type="checkbox"/> Manufacturer Proposed Resolution: _____
<input type="checkbox"/> Manufacturer communicated solution to CPI      Date: _____      By: _____
<input type="checkbox"/> Solution Communicated to Field      Date: _____      By: _____

**COMPACT POWER<sup>®</sup>**